



## CHASM Consulting Pty Ltd

(Incorporating Ventsim Software™)

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### **PAYMENT AND CANCELATION - Ventsim Products and Services**

All payments for products and services are to be made to

<b>SUPPLIER</b>	Chasm Consulting Pty Ltd
<b>CONTACT</b>	Craig Stewart
<b>POSITION</b>	Managing Director
<b>POSTAL ADDRESS</b>	PO Box 2006, Aitkenvale 4814
<b>PHONE NUMBER</b>	Phone (61) 7 47285730, Mobile (61) 427 284450
<b>FAX NUMBER</b>	(61) 7 47753323
<b>EMAIL</b>	<a href="mailto:admin@chasm.com.au">admin@chasm.com.au</a>

<b>BANK DETAILS</b>	Westpac Banking Corporation
<b>ACCOUNT NAME</b>	Chasm Consulting
<b>BSB</b>	034212
<b>ACCOUNT</b>	308758
<b>SWIFT CODE</b>	WPACAU2S

### **Payment Policy**

#### **Ventsim License(s) :**

Sales within Australia : Payment within 30 days of invoice.

Sales outside Australia : Payment to be made at any time before the provision of license(s) to the purchaser. Provision of a Ventsim license to a purchase will normally occur within 24 hours of payment confirmation.

**Ventsim Training** : Payment within 30 days of invoice.

**Ventsim Consulting Services** : within 30 days of invoice.

**Ventsim Hardware** : Where hardware (such as computers) is to be purchased on behalf of the client, payment must be made by the client before item ownership is transferred to the client. In most cases, the items will not be purchased by Chasm Consulting until after payment has been confirmed.

### **Cancelation and Refunds**

**Ventsim Licenses** : No refund will be payable after the provision of a Ventsim license to a client. Ventsim Software and Chasm Consulting Pty Ltd, reserve the right to revoke a software license if it is found to be in use outside the scope of the defined license.

**Ventsim Training** : Costs directly incurred to Chasm Consulting through cancelation of training shall be directly payable to Chasm Consulting by the purchaser (for example deposits for training facilities). Other monies prepaid by the purchaser shall be refunded within 30 days of cancelation notice.

**Ventsim Consulting Services** – No cancelation or refund of monies owed from work or consulting services provided by Chasm Consulting will be payable once such work is performed.

**Hardware Purchases** : No refund will apply to cancelation of hardware purchases (such as computers) by the client, where such monies have already been committed by Chasm Consulting. Any hardware already purchased at the time of cancelation will be transferred ownership to the purchaser, or liquidated, with liquidated funds (-10% costs) refunded to the purchaser.